



Accessible Customer Service (AODA) Feedback Form

Thank you for doing business with Alpha Broder Canada ULC (“Alpha Broder”). Our customers are important to us, and we work hard to meet everyone’s needs. Feedback from our customers is vital to help us continue and improve the high quality of service we commit to providing for our customers. Please take a moment to complete this short questionnaire.

1. Please tell us the date and time you received customer service from an Alpha Broder employee.

2. Did we respond to your customer service needs on that day?

YES NO

Comments:

3. Was our customer service provided to you in an accessible manner?

YES SOMEWHAT NO (please explain below)

Comments:



4. Did you have any problems accessing our goods and services?

___ YES (please explain below) ___ SOMEWHAT (please explain below) ___ NO

Comments:

Please add any additional comments you may have:

Customer Contact Information (optional):

Full Name: _____

Email Address: _____

Phone Number: _____

If anyone has questions about this form or the feedback process, please contact:

Human Resources Department
Alpha Broder Canada ULC
35 Orlando Avenue
Richmond Hill, Ontario L4B 0B4
Phone: 1-866-274-2489 extension 5673

E-mail: HR@alphabroder.com

Thank you,
Alpha Broder Canada ULC